

### SCR Sam and Kyle Action Plan

Recommendation	Actions	Progress/Comments	RAG Rating
<p>1.1 Thurrock Safeguarding Children Partnership should review within the next six months its procedure for the escalation of concerns and for resolving differences of view between professional and agencies. This should especially consider where there are challenges to the thresholds applied to cases which involve a number of agencies, and where there are persistent concerns about either neglect and/or parental engagement.</p>	<p>Escalation Policy finalised in July 2020 to be reviewed in the light of the recommendation and recirculated across the Partnership.</p>	<p>The Escalation Policy has been circulated to all organisations, who acknowledged receipt and provided comments on how this has been taken forward within their organisations.</p>	<p>B</p>
<p>1.2 Thurrock Safeguarding Children Partnership should review within the next six months its procedure for the escalation of concerns and for resolving differences of view between professional and agencies. This should especially consider where there are challenges to the thresholds applied to cases which involve a number of agencies, and where there are persistent concerns about either neglect and/or parental engagement.</p>	<p>Individual agencies to report on how the escalation policy is implemented and identify good practice and areas of learning.</p>	<p>Feedback from agencies on implementation, good practice and areas of learning.</p>	<p>B</p>
<p>1.3 Thurrock Safeguarding Children Partnership should review within the next six months its procedure for the escalation of concerns and for resolving differences of view between professional and agencies. This should especially consider where there are challenges to the thresholds applied to cases which involve a number of agencies, and where there are persistent concerns about either neglect and/or parental engagement.</p>	<p>Terms of Reference for Practice Standards Multi-Agency Meeting to be agreed at the next Learning and Practice Review Group meeting. The Practice Standards Meeting will address issues of concern and learning points can be raised across agencies to improve inter-agency communication. When the Terms of Reference are agreed the Practice Standards Meetings can be established in December.</p>	<p>Scoping meeting of the Practice Standards Group (PSG) held 18.11.20. Terms of Reference were finalised and signed off in March 2021. A schedule of meetings to take place quarterly is scheduled and a core agenda set.</p>	<p>B</p>
<p>2.1 Thurrock Safeguarding Children Partnership should develop a series of practice workshops to be run between agencies to explore and build on better co-operation and understanding of handling complex or persistent cases. Case studies should be used - such as this Review - and the development of joint or group supervision approaches should be explored. This should be viewed as an opportunity to strengthen understanding between services and encourage wider joint working and sharing of relevant information about concerns.</p>	<p>Inter-Agency Reflective Practice sessions three times a year focussing on the learning from specific case/s to be presented and delivered jointly across agencies.</p>	<p>The topics for the three inter-agency reflective sessions are agreed as Neglect, Transition &amp; Transfers and Unexplained Bruising. The series of events was due to start in autumn 2021, but due to the high volume of training opportunities already in place including the Signs of Safety Conference 'Building Better Connections', focussing on Extra-familial Harm, the series of events will now take place in February, April and June 2022.</p>	<p>A</p>

2.2	Thurrock Safeguarding Children Partnership should develop a series of practice workshops to be run between agencies to explore and build on better co-operation and understanding of handling complex or persistent cases. Case studies should be used - such as this Review - and the development of joint or group supervision approaches should be explored. This should be viewed as an opportunity to strengthen understanding between services and encourage wider joint working and sharing of relevant information about concerns.	Arrange debriefing after a particular case where there is learning so that can be shared etc. To be agreed between at least two agencies - learning points reported to the LSCP.	A podcast has been recorded and published on the TLSCP website exploring and reflecting on the learning from SCR Sam and Kyle and 2 other recently published reviews. It is accompanied by a summary briefing on a page drawing out the learning. This has been shared with Partners and wider agencies with suggestions for further sharing. An interactive, reflective event with the author/reviewer is planned for autumn 2021.	B
2.3	Thurrock Safeguarding Children Partnership should develop a series of practice workshops to be run between agencies to explore and build on better co-operation and understanding of handling complex or persistent cases. Case studies should be used - such as this Review - and the development of joint or group supervision approaches should be explored. This should be viewed as an opportunity to strengthen understanding between services and encourage wider joint working and sharing of relevant information about concerns.	Create and implement models of Multi-Agency group supervision.	A range of models have been discussed and scoped at a multi-agency round table event hosted by the Practice Standards Group. An agreed model of multi-agency discussions around 'Complex Cases' is to be piloted in January, February and March 2022. A format, structure and guidance notes have been written for the a trial. Following the trial period the process will be evaluated for effectiveness with a view to embedding the process in practice. The original target date set did not take into account the time required to devise and ratify the Terms of Reference for the Practice Standards Group.	A
3.1	Thurrock Safeguarding Children Partnership should, using the principles within the Signs of Safety approach, review interagency procedures for establishing agreement with families of written care plans involving all those working with a child, with shared, clear and practical objectives that can be monitored - especially in persistent cases of poor parenting and neglect.	Review guidance within the Southend, Essex and Thurrock (SET) Procedures and re-circulate to Partner agencies.	Relevant sections of the SET Procedures have been reviewed and discussions are in place to produce a joint SET 'Think Family Approach' podcast, which will be available in September 2021. Interagency procedures are being considered within the SET procedures working group. A joint SET Think Family podcast and supporting resources has been published and available to access via all 3 Board/Partnership websites.	B
3.2	Thurrock Safeguarding Children Partnership should, using the principles within the Signs of Safety approach, review interagency procedures for establishing agreement with families of written care plans involving all those working with a child, with shared, clear and practical objectives that can be monitored - especially in persistent cases of poor parenting and neglect.	Multi-Agency Signs of Safety training is scheduled before end December 2020 and will focus on the co-production of plans with children, young people and their families.	Multi-agency partners working with Domestic Violence, Child Exploitation/ Missing and Multi-agency Safeguarding Hub have received Signs of Safety training, which covered the co-production of plans.	B

3.3	Thurrock Safeguarding Children Partnership should, using the principles within the Signs of Safety approach, review interagency procedures for establishing agreement with families of written care plans involving all those working with a child, with shared, clear and practical objectives that can be monitored - especially in persistent cases of poor parenting and neglect.	Complete audit of plans via the Audit Group - to ascertain if the plans are Multi-Agency and have been created with families.	3 Children in Need cases where Neglect is a major factor have been audited and discussed at the Audit Group meeting on 11th February 2021. Feedback has been shared with the Learning Practice Review Group (LPRG). The outcome is that plans are multi-agency and created with family input and on-going discussion.	B
3.4	Thurrock Safeguarding Children Partnership should, using the principles within the Signs of Safety approach, review interagency procedures for establishing agreement with families of written care plans involving all those working with a child, with shared, clear and practical objectives that can be monitored - especially in persistent cases of poor parenting and neglect.	LSCP to work with key safeguarding leads to establish how the practice of shared written care plans can be embedded by all agencies working with Thurrock Children	Findings from the audit to be shared with Practice Standards Group to embed into practice across agencies. This is on the agenda for the next meeting.	B
4.1	Thurrock Safeguarding Children Partnership should consider auditing the operation of the Prevention and Support Service programme to establish the extent to which the positive evaluation in the 2019 Ofsted report has been sustained and strengthened.	Children's Social Care Quality Assurance Team to complete a dip sample within the next 2 months of the Prevention and Support Service (PASS) cases.	Children's Social Care conducted a dip sample audit where the outcomes were discussed at round table discussion with CSC managers. This was conducted throughout November and December 2020. Subsequent audits and round table discussions have been scheduled involving key partner agencies, on a quarterly basis. This includes gathering feedback from children and their families. Linked to action 4.2 (below).	B

4.2	Thurrock Safeguarding Children Partnership should consider auditing the operation of the Prevention and Support Service programme to establish the extent to which the positive evaluation in the 2019 Ofsted report has been sustained and strengthened.	2. Whole day multi agency case review session to focus on PASS cases involving key practitioners - to be planned for March 2021 - this will be led by the LSCP.	<p>A multi-agency panel was convened to review one PASS case, held on 17.03.2021. The outcome of the audit was positive.</p> <p>The aim of the audit is to improve the quality of partnership working and sharing of information between the PASS Service and partner agencies, ensuring that all professionals involved work together effectively and they have a shared goal, which is to improve the outcomes for the children and families they work with.</p> <p>The process consists of</p> <ul style="list-style-type: none"> <li>- 6 cases being audited by the PASS Service Manager, PASS Team Managers, Quality Assurance Manager. The cases are from across the 3 localities and from PASS Plus.</li> <li>- Service user feedback gathered by Participation and Engagement Officer</li> <li>- Feedback gathered from all key agencies involved, using a bespoke audit tool which was agreed by the LSCP</li> <li>- Meeting between all 6 Auditors, discussing the audit findings and key learning</li> <li>- Multi-Agency Audit Meeting between PASS Service and the professionals involved with one of the cases audited.</li> </ul>	B
5.1	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	Signs of Safety Conference (SoS) on 21st October 2020.	Completed.	B
5.2	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	Multi-Agency Signs of Safety training for MARAC, MASH + Child Exploitation/Missing in place Autumn 2020	Completed.	B
5.3	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	Graded Care Profile 2 (GCP2) training in place commencing Autumn 2020,	Completed.	B

5.4	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	Graded Care Profile 2 trainers to offer desk side assistance on specific cases in relation to neglect.	Desk side and virtual assistance offered across partnership agencies.	B
5.5	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	Dedicated Signs of Safety and Graded Care Profile 2 training to be led by Signs of Safety Consultant to be in place by Jan 2021.	Held on 15th March 2021.	B
5.6	Thurrock Safeguarding Children Partnership is recommended to encourage the continued development of the Signs of Safety approach, and the use of the Graded Care Profile 2 for use across agencies and professional groups.	All agencies to view Graded Care Profile 2 training as a priority for relevant staff.	Presentation delivered to Management Executive Board on 20th December 2020, to initiate the re-launch of Graded Care Profile in Thurrock.	B

The following index indicates how the rating is decided:

Blue	Action complete and embedded where required.
Green	Action on track and progressing to plan.
Amber	Action commenced, some delay will recover to completion.
Red	Action experiencing threatening problems and issues, behind schedule and not expected to recover.